URN etd-0407109-183724-1984
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Statistics This thesis had been viewed 60 times. Download 0 times.
Department
Year 2005
Semester 2
Degree Master
Type of Document Master's Thesis
Language zh-TW.Big5 Chinese
Title A study on the relationship among quality management, organization management, and operational achievement
Date of Defense 0000-00-00
Page Count 134

Keyword
quality management system
ISO-9001
QS-9000operational achievement
ISO/TS-16949
organization management
operational achievement

Abstract
From the view of the competitive environment of Taiwan enterprise, it is a basic request for the enterprises to apply or pass a certification on their quality system. Any enterprise which obtains ISO or QS-9000 quality certification represents that it reaches a certain level of inside quality management system. The enterprise has certain ability to manage their service for the customers and the produce process of their products. Then the operational achievement both inside and outside the enterprise will be formed. Although quality management system emphasized on products and service management, it would be a question if the enterprise could extensively apply the request to promote every functional management in the whole company.

In this study, I try to use the examples of those enterprises which already passed the certification of quality management test to discuss how quality management system works on the operational achievement. At the same time, I'll try to figure out some key factors that affect the organizations' achievements. With my experiences and survey from enterprises, I'll make a concrete conclusion. This conclusion will be a suggestion for enterprises to strength their organizations' achievement by setting up their quality management system. This conclusion also gives a direction for those enterprises which are preparing for quality certifications to save resources when they pursue their organizations' achievement.

This study concludes some successful key factors between quality management and achievement by researching articles, collecting domestic and foreign countries' articles which related to quality management. Hope this can understand and get the answers of the following issues by deeply interview and data analyzing.

(1) The motivations from internal of the enterprises which try to carry out the quality management system are more affective than external requests.
(2) There are several key factors which result in successful quality management system.
(3) The enterprises can exceed the quality field by carrying the quality management system.Moreover, the quality management system can be extended to every functional management in the whole company.
(4) It will bring some positive operational achievements for the organitions once the quality

management system was carried successfully.
Advisory Committee - advisor

Files No Any Full Text File.
Date of Submission 2006-07-11